UKG

UKG EZCall for Perioperative and Procedural Areas

Key benefits

- **Manage** the OR schedule with a highly configurable daily dashboard

- **Simplify** and automate complex perioperative on-call schedules

- **Ensure** only available qualified staff members are scheduled for appropriate rooms and cases

- **Create** fair, transparent call schedules

- **Provide** real-time schedule access

- **Optimize** work-life balance, reducing burnout and fatigue

Balanced automated scheduling for perioperative staff

Perioperative services depend on a highly skilled team with the right expertise, qualifications, and availability to deliver quality surgical care. Using paper, Excel spreadsheets, or antiquated systems to create staff schedules, call schedules, and daily operating room (OR) assignments can be inefficient, costly, and error-prone. These scheduling methods lead to coverage gaps, fatigue and burnout, and morale issues that can potentially compromise patient safety.

UKG EZCall™ for Perioperative and Procedural Areas is an automated on-call scheduling solution that simplifies the perioperative services scheduling process, creates balanced call schedules, and ensures the right resources are in the right locations at the right time to provide critical patient care. UKG EZCall for Perioperative and Procedural Areas produces accurate and fair schedules that utilize staff appropriately, reducing burnout and fatigue while increasing staff satisfaction.

Improve productivity with automated scheduling

UKG EZCall for Perioperative and Procedural Areas helps you automatically create and manage staff schedules, complex call schedules, and daily 0R assignments.

OR Manager

Daily dashboard views of cases and available staff by specialty enable efficient allocation of resources in a highly dynamic environment.

Scheduling changes occur in real time to ensure uninterrupted patient care. Integration with the electronic health record and surgical scheduling systems enables you to manage the OR schedule with a highly configurable dashboard displaying locations, cases, and available staff. Visibility into on-call staff is also provided in the dashboard, giving managers real-time information to manage the OR safely and efficiently. Automating the complex and time-consuming scheduling process frees up valuable time for nurses, administrators, and other healthcare providers to focus on other tasks.

Decrease scheduling complexity while increasing compliance

With manual scheduling, it's a complex process to ensure perioperative resources with the required qualifications and skills are in place for shifts and call coverage. Staffing rules within UKG EZCall for Perioperative and Procedural Areas autopopulate schedules that reflect necessary skill sets and specialties while taking into account staff preferences and requests. UKG EZCall for Perioperative and Procedural Areas creates on-call, assignment, and rotation schedules that are error-free and make appropriate use of resources. Schedules comply with OR coverage requirements, distributing call assignments by relative hours or number of calls.

Enhance communication with mobile devices and self-service

Inefficient and delayed communication about schedules can create issues and dissatisfaction among staff. UKG EZCall for Perioperative and Procedural Areas provides real-time schedule access via the internet and mobile devices, giving staff anywhere, anytime access to swap shifts, trade call shifts, request vacation time, and make no-call requests.

On-Call/Staff Schedule

UKG EZCall for Perioperative and Procedural Areas develops balanced perioperative staff schedules — including requested days off between call assignments — and gives staff visibility into schedules right in the solution.

Create fair and transparent schedules

Without an automated solution, making sure shifts, call assignments, and overtime are assigned equitably is difficult. UKG EZCall for Perioperative and Procedural Areas develops balanced OR schedules — including requested days off between call assignments — and gives staff visibility into schedules right in the solution. System-generated reports validate that schedules, call distribution, and overtime assignments are fair and balanced.

Support work/life balance

With manual scheduling processes, time-off requests and work rules are easy to overlook, often leading to staff fatigue and burnout. UKG EZCall for Perioperative and Procedural Areas ensures these rules are followed, helping balance the work and lifestyle demands of busy clinician providers. The solution creates schedules that reflect each staff member's preferences, requests, and FTE status. The result is a rested staff better able to provide top-quality surgical care.

Experience integrated workforce management

With integration capabilities, UKG EZCall for Perioperative and Procedural Areas and the UKG™ (Ultimate Kronos Group) timekeeping solution provide a workforce management platform for perioperative services. Providing real-time workforce data that matters to employees and managers can make a difference. Tracking accrual balances, on-call pay, and time-off requests is made simple with UKG EZCall for Perioperative and Procedural Areas.

My Schedule

UKG EZCall for Perioperative and Procedural Areas creates schedules that reflect each staff member's preferences and requests.

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Our purpose is people