UKG

Features and benefits at-a-glance

UKG EZCall (formerly Kronos EZCall™) is a leading automated physician scheduling solution. Delivered as software as a service (SaaS), UKG EZCall creates flexible, fair, and equitable physician work schedules. Even the most complex rules can be automated using a powerful and sophisticated scheduling algorithm. UKG EZCall helps organizations make smarter staffing decisions in less time, ensuring the right provider is in the right place at the right time.

Create a variety of call schedules, shift schedules, and daily assignments. Ensure coverage across multiple locations and subspecialties coverage based on group rules, policies, and contractual obligations. Save valuable time and eliminate errors.

Rules-based staffing engine

Ensure the right providers are in the right location at the right time, minimizing compliance and liability risks.

Accessible anytime, anywhere

Use a smartphone or web browser to quickly view schedules, swap assignments, enter requests, and track time.

Fair and equitable scheduling

Distribute call by points, hours, or number of calls — you decide. The Schedule Creator takes into account obligations, preferences, requests, FTE percentage, vacation, and much more.

Shift swaps and time-off requests

Easily make shift swaps and enter schedule requests anytime, anywhere with the peace of mind that all staffing decisions are validated against the configured rules.

Daily dashboard

Utilize a powerful, highly configurable dashboard to get a bird's-eye view of locations, cases, and staff. Integration with EHR and surgical scheduling systems enables easy room assignments, pushed to users' preferred mobile devices with a single click.

Advanced metrics and reporting

Gain insight into your practice patterns and staff utilization. Call distribution, fairness points, assignments, and historical patterns can be analyzed for better decision making.

Integration with a variety of systems

Payroll/HR and timekeeping systems — Exchange scheduling, timekeeping, payroll, and HR data for improved productivity and accuracy, manage costs, and minimize compliance risks.

EHR systems — Exchange room and case assignments/data for optimized staffing and accurate provider scheduling.

Provider management/credentialing systems — Manage provider data and location-based privileges, resulting in more reliable provider information.

Operating room schedules

Automatically create and manage complex monthly schedules, call and shift schedules, and daily OR room and case assignments.

Meeting residents' needs

Create resident rotation and call schedules based on training requirements, accreditation rules, level of training, and previous clinical experience.

Vacation lotteries

Create vacation and nonclinical lotteries that are fast, fair, and easy. Clinicians can rank their picks and contingency picks using an easy drag-and-drop interface.

Customer service and support

From project inception, implementation, training, go-live, and beyond, UKG™ (Ultimate Kronos Group) partners closely with you to provide industry-leading services, support, and expertise to help you every step of the way.

Connect with us online @UKG.com