UKG

Digital Process Manager

While supporting a wide range of employee lifecycle events, it's increasingly critical for HR teams to reduce manual tasks and processes to address a digital and global workforce. UKG HR Service Delivery Process Manager (formerly PeopleDoc Process Automation) allows HR to construct, automate, and manage various tasks in order to improve people-based processes, such as onboarding, internal transfers, and tuition reimbursement.

Effectively Support Work-Life Events

With UKG HR Service Delivery Digital Process Manager, HR can create workflows and forms to address various work-life events, and quickly change them as needed.

- Build global and local digital processes, no coding required
- Remotely manage processes with centralized task lists and automated notifications
- Gain greater visibility into processes
- Quickly adapt workflows to support any changes
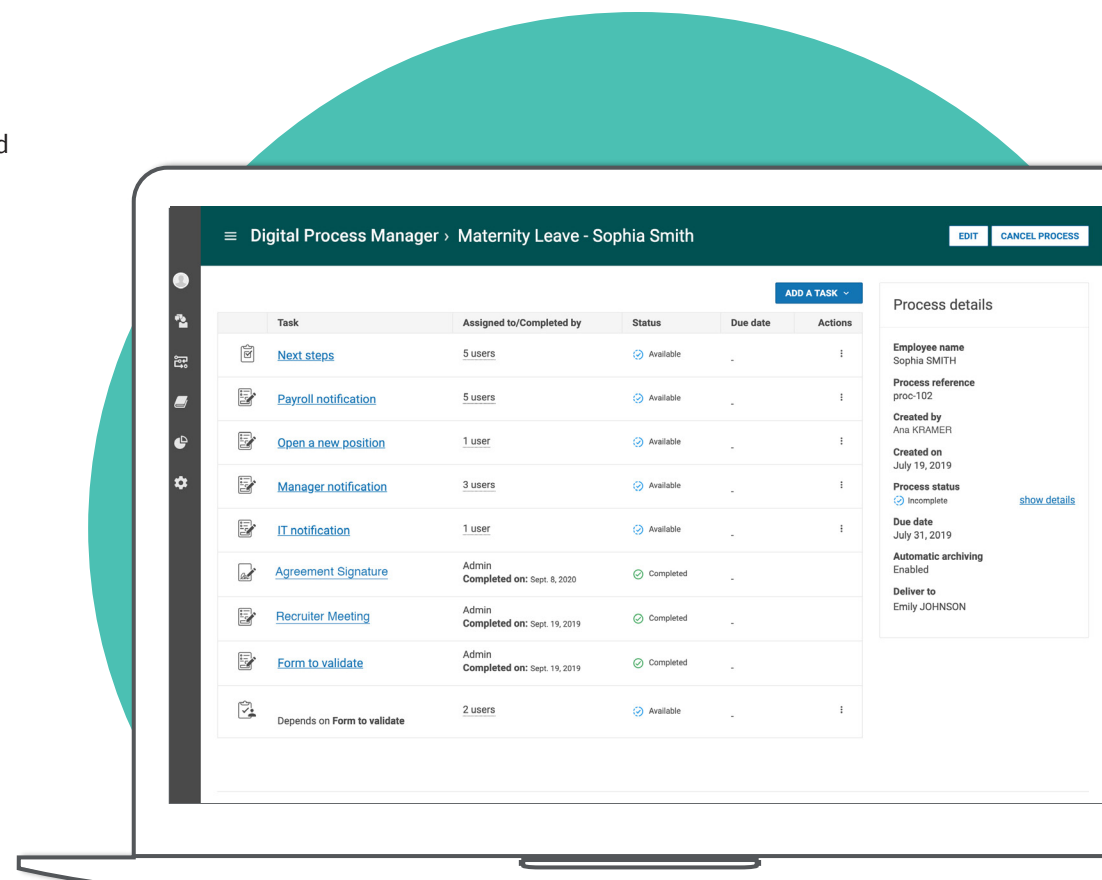
Provide Exceptional Service

Work-life events, big or small, can tremendously impact employees' satisfaction and happiness. HR teams can now automate and personalize these experiences to quickly deliver service based on employees' locations, departments, or events.

- Personalize processes for all people, at scale
- Provide transparency and security through all work-life events
- Support a seamless experience for your people

Gain Complete Visibility

UKG HR Service Delivery Process Manager brings People Assist and Document Manager together to support processes from employee case creation, to all necessary documentation. HR can provide top-tier support with an all-encompassing view of employee needs and outstanding tasks.

- Initiate a process based on an employee request in People Assist
- Display task statuses in the People Assist Knowledge Base
- Synchronize documents from processes in Document Manager

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