UKG

Solution Quality Assurance

A better approach to implementing best-in-class workforce management

Testing is a critical step in your implementation process, but it's no simple task. What if you're looking for additional, experienced resources to support your testing efforts? You don't have to navigate the path on your own.

Partner with UKG Solution Quality Assurance consultants

Experienced software testing consultants are your implementation advocates and testing partners. They'll work alongside you to help balance your day-to-day business operations with the demands of implementation and testing. Their detailed knowledge has guided hundreds of UKG™ (Ultimate Kronos Group) customers in successful testing of new products and upgrades to existing solutions.

Choose the level of support that best suits your needs

UKG offers four Solution Quality Assurance service options for both new implementations and product upgrades. SQA services are priced separately and offer a flexible, scalable, and customizable approach designed to meet your organization's unique testing needs. Whichever level of service you choose, you can count on expert support that minimizes risk and helps ensure a successful, on-time system rollout.

Key benefits

Experienced testing resources increase the effectiveness and efficiency of your team, helping you fulfill your testing objective

Adaptable testing methods provide options if you have complex configurations or immediate timelines

Minimized risk of testing missteps, delays, and budget overruns occur when leadership is focused on testing

Boot Camp	Select	Select Plus	Testers
Training provides: • Hands-on learning with an ISTQB-certified tester • A three-day, hands-on workshop focused on test case creation	SQA creates custom plans and tests; manages testing Four weeks of planning activities: • Test plan • Test case Leadership and test expertise are provided to the testers during the initial four weeks of testing	SQA creates custom plans and tests; manages testing Full support of planning activities beyond four weeks: • Test plan • Test case Leadership and test expertise are provided to the testers during all weeks of testing	SQA consultants execute tests based on need and review results with customer
100% customer involvement	50% customer involvement	20% customer involvement	5% customer involvement

UKG test consultants are results-driven — your success is their success

As you design your workforce solution, you'll have the industry expertise of partners who share in your business goal to deliver a solution to your end-users as planned. UKG test consultants are ready to steer you in the right direction, optimize your testing, and make the most effective use of your resources and timelines. They are certified by the International Software Testing Qualifications Board (ISTQB), so you can trust that they are fully qualified to guide your project team through the testing and certification process. Not only that, but they are also skilled communicators. Staying informed is key to staying on schedule. Test consultants provide just-in-time progress reporting to the executive and project levels, keeping you informed every step of the way.

Accelerate your testing — take it one step further

A partnership between UKG test consultants and TestAssure provides the opportunity to benefit from the reliability of cloud testing tools. The result is that you spend less time software regression testing your solutions and more time empowering your workforce with the resources they need to be productive.

- **Cut testing time by 90%.** Confidently go to market faster with your solution.

- **Simplify the testing process.** Leverage automated test scenarios with prebuilt APIs and an intuitive user interface that requires no coding.

- **Deploy with confidence.** Benefit from 20+ years of workforce management software testing experience — from training and setup to strategy and support.

Lean more about TestAssure at the UKG Marketplace.

GO NOW

Our purpose is people

Building on 70 years of experience from two leaders in HR solutions, UKG™ combines the strength and innovation of Ultimate Software and Kronos®. Individually, we've always put people at the center of everything we do. Together, we're committed to inspiring workforces and businesses around the world, helping to pave the way forward for our people, customers, and industry.