UKG Pro Gaming

Accurately allocate and distribute tips and tokes for all people while **maintaining gaming compliance**

UKG Pro Workforce Management™ Gaming (formerly UKG Dimensions® Gaming) provides a comprehensive solution for the casino resort and gaming industries. Tracking Gaming Industry Tip Compliance Agreements (GITCAs) while staying aligned with IRS rules and regulations is fundamental in the gaming industry. UKG Pro Gaming easily administers and automates the reporting and review of employee tips and tokes. Simplify tip administration, toke pool processing, and skills and certification management, so your people can focus on what matters most—providing an exceptional customer and operations experience.

Track and maintain compliance

Stay aligned with the IRS rules and regulations with respect to tip compliance agreements. Accurately meet IRS and GITCA requirements by aligning to the fundamental rules and regulations of the industry.

Administer and automate

Get the flexibility you need to set up and configure your UKG Pro Gaming solution as an administrator. Easily process, report, and review employee tips and tokes as a manager, while keeping up with employees who participate in multiple toke pools.

Remain qualified and skilled

Easily track employee certifications and skills aided by notifications that let your people know when their certifications are about to expire. And to remain compliant, employees can be restricted from punching at locations where certifications are required.

Key benefits

For operations and finance

Simplify the operations experience by streamlining toke pool and profile creation, allocation, and distribution

Automate the reporting and review of employee tips and tokes so you can better manage your people

Proactively eliminate compliance headaches by aligning to the fundamental rules of the industry and meeting IRS and GITCA requirements

Make informed strategic decisions using up-to-date toke pool and tip compliance reports

Improve customer service by providing automated self-service solutions to keep your people happy and focused on your customers

Precisely track skills and certifications so they are current and compliant

For employees

Declare and view tips in the timecard on a device that works for you with the seamless integration of UKG InTouch

Improve employee experience through reporting and tip declaration at the clock(s)

Get notified when your skills or certifications are about to expire so you can maintain and track them and take action

Focus on your customers, knowing that tips and toke pools are automated and fairly allocated and managed across all employees

Receive prenegotiated tip rates that can be automated and applied to all employees

Key features of UKG Pro Gaming

- Tip declaration: Employees can report and declare tips at any clock

- Tip compliance: Prenegotiated tip rates can be applied to employees so they don't have to declare tips

- Toke pools and profiles: Create, allocate, process, adjust, and rerun toke pools

- Gaming reports: Toke pool and tip compliance reports

- Gaming and people configuration: Skills and certifications and tip preferences for employees

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